

Government of Odisha

Revenue and Disaster Management Department

RDM-CHS-MISC-0036-2021 - 14915 / R&DM dated 11 MAY 2021

From

Shri Bishnupada Sethi, IAS
Principal Secretary to Government

To

All Collectors (except Ganjam)

Sub: Delivery of public services pertaining to Revenue & DM Department through "Rajaswa Ratha".

Madam/Sir,

You are aware that under the 5T Action Plan, Revenue and Disaster Management Department has undertaken many citizen-centric initiatives to deliver public services to citizens in a time-bound, transparent and hassle-free manner. Though the mutation and certificate services, delivered in Tahasil offices have been made completely online, still people having no internet facility at home or lacking the digital literacy are visiting the Revenue Offices or Mo Seva Kendras for assistance. Due to sharp rise in Covid-19 cases in the state and as per prohibitory guidelines issued by Government of Odisha for safety of public and employees, public access to revenue offices has been curtailed.

However, to provide revenue services to citizens during Covid-19 Pandemic, Tahasil office, Ganjam has started an innovative way of delivery of services through "Rajaswa Ratha". It is meant for collecting applications & documents for mutation and certificate services and distribution of RoRs and various certificates at the doorstep of Citizens. This can be considered as a best practice for Good Governance.

You are, therefore requested to emulate the above best practice of delivery of services through "Rajaswa Ratha" in your district during the period of Covid-19 Pandemic.



Yours faithfully,
Bishnupada Sethi
Principal Secretary to Government
11.5.2021

Memo No. 14916 / R&DM Dated 11 MAY 2021

Copy forwarded to Additional Secretary to Hon'ble Chief Minister for kind information of Hon'ble Chief Minister.

S. K. Mishra
Additional Secretary to Government

Memo No. 14917 / R&DM Dated 11 MAY 2021

Copy forwarded to the PS to Hon'ble Minister, Revenue and Disaster Management, for kind information of Hon'ble Minister.

S. K. Mishra
Additional Secretary to Government

Memo No. 14918 / R&DM Dated 11 MAY 2021

Copy forwarded to the OSD to Chief Secretary for kind information of Chief Secretary.

S. K. Mishra
Additional Secretary to Government

Memo No. 14919 / R&DM Dated 11 MAY 2021

Copy forwarded to the Secretary, Board of Revenue, Odisha, Cuttack for information and necessary action.

S. K. Mishra
Additional Secretary to Government

Memo No. 14920 / R&DM Dated 11 MAY 2021

Copy forwarded to all RDCs for information and necessary action.

S. K. Mishra
Additional Secretary to Government

Memo No. 14921 / R&DM Dated 11 MAY 2021

Copy forwarded to Collector, Ganjam for information.

S. K. Mishra
Additional Secretary to Government

Memo No. 14922 / R&DM Dated 11 MAY 2021

Copy forwarded to all Sub-Collectors/ Tahasildars for information and necessary action.

S. K. Mishra
Additional Secretary to Government

Memo No. 14923 / R&DM Dated 11 MAY 2021

Copy forwarded to the SIO, NIC, Bhubaneswar for information and necessary action.


Additional Secretary to Government

Memo No. 14924 / R&DM Dated 11 MAY 2021

Copy forwarded to the e-Governance Branch for uploading of this letter in R&DM Department website.


Additional Secretary to Government