

**GOVERNMENT OF ODISHA  
REVENUE AND DISASTER MANAGEMENT DEPARTMENT**

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RDM-IMU-STATUT-0001-2013 48787 dtd. 20.12.2013

From

Dr. Taradatt,  
Additional Chief Secretary to Government

To

All Collectors

**Sub: Delivery of public services pertaining to Revenue and Disaster Management Department**

*Ref: Letter No. 34495/CS (R&DM) dtd. 28.07.12, D.O. No. 50693/R&DM dtd. 20.11.12, Letter No. 15766/R&DM dtd. 30.04.13 & Letter No. 36812/R&DM dtd. 25.09.13*

Madam/Sir,


Instances have come to the notice of this Department that a number of cases pertaining to service delivery under Odisha Right to Public Services Act are not disposed of within the specified period. At times undue delay in disposal has been a concern for compliance of statutory requirements. As the lapses are in spite of the stringent provisions of financial penalty in person in addition to initiation of major disciplinary proceedings against the defaulting officials, the issue needs special attention of all in the hierarchy of monitoring and management of timely service delivery within the Act.

In the aforesaid background, you are requested to provide tahasil wise information in the format given hereunder for initiation of action against the defaulting officials. Even if no case has been filed by the applicant against the non-delivery of service, application wise name of defaulting officials in charge of service delivery must be indicated in Column No. 3 of the Table for taking necessary administrative action against them. Soft copy (in excel file only) of the information should be sent through e-mail ([imu-rev-od@nic.in](mailto:imu-rev-od@nic.in)).

Name of the District: \_\_\_\_\_ Name of the Tahasil \_\_\_\_\_

Name of the service	Number of applications pending as on 31 <sup>st</sup> January, 2014 beyond stipulated time	persons held responsible for delay	Penalty imposed on such persons	Amount of penalty realized
1	2	3	4	5

Yours faithfully

  
20.12.13

Additional Chief Secretary to Government

Memo No. 48788 /R&DM dtd. 20.12.2013

Copy forwarded to all RDCs for information and necessary action.

  
20.12.13

Additional Chief Secretary to Government