

By Fax/e-Mail

GOVERNMENT OF ODISHA
REVENUE AND DISASTER MANAGEMENT DEPARTMENT

RDM-DILRMP-MEET-0001-2017 -

44411

Dtd. 22.12.2017

From

Dr. Chandra Shekhar Kumar, IAS
Principal Secretary to Government
Revenue & DM Department

To

All Collectors

Sub: Rolling out of e-Mutation in Tahasils

Madam/Sir,

1. In inviting a reference to the subject cited above, I am please to say that Government is all set ready to rollout mutation through online, i.e., e-Mutation in all Tahasils of the State.
2. In this connection, it has been attempted to touch different aspects of the process such as provision of 2mbps MPLS internet connection, new computer system to 100 nos of Tahasils in first phase, training to all Tahasildars and Additional Tahasildars in ROTI, Bhubaneswar, District Head Quarters, availability of SOP of e-Mutation process in the Departmental website for necessary guidance for the users.
3. You were also communicated vide this Department **letter no 41178 dated 01.12.2017, letter no 42097 date 12.12.2017 and letter no 43032 dated 13.12.2017** to closely monitor the progress of e-Mutaion through ADMs, Sub-Collectors, DIOs of NIC and DeGM appointed by E&IT Department in all districts.
4. It is matter of concern that there are thousands of Mutation cases pending in different Tahasils. Pendency of such huge numbers of cases adversely affecting public.
5. It has also come to notice that some Tahasildars are reluctant to rollout mutation case disposal through online.
6. Hon'ble CM is giving huge emphasis on improving the service delivery system through 3T , i.e., Teamwork, Transparency and Technology. Disposal of mutation in online mode is a step in that direction. Recently during the launching of CM Grievance App and Portal on 13.12.2017, Hon'ble Chief Minister emphasized to dispose the grievance in a time bound manner and reviewing the disposal of grievance on daily basis.

Keeping view of these, you are requested to go through the following observations.

- i. ADMs, Sub-Collectors along with DIO, NIC shall be instructed to personally visit those Tahasils where 2mbps MPLS connectivity have been provided by BSNL. They will ensure that LRMS is implemented properly and concerned Tahasildars is aware of this and facing no problem in carrying out the process. If any problem or issues is observed it must immediately be communicated to the Revenue & DM Department through email.
- ii. It is found in the real time data of online mutation of ten number of Tahasils where online mutation is being implemented that huge numbers of cases are lying pending for verification at Record Keeper level (Detail is enclosed). Only 3(three) days will be allowed to record keeper in Tahasils to verify Bhulekh/RoR in all mutation cases of LRMS and on the fourth day it should be returned to the concerned Tahasildars/ Addl. Tahasildars. It should be strictly followed.
- iii. In most of the Tahasils 80% to 90% mutation Cases are uncontested in nature. It should be sent to RI for disposal within seven days of institution, so that cases can be disposed within the timeline as provided in ORTPSA Act.
- iv. Hon'ble Minister will review the status of online mutation on 29th Dec, 2017 . Prior to that all such Tahasildars should switchover to online mutation.
- v. Further, Hon'ble Minister, Revenue & DM will inaugurate the Departmental PMU dedicated to monitor online mutation and DWIST software on 29th December, 2017. You were already communicated vide this Department **letter no 43780 dated 19.12.2017** to instruct all Tahasildars under your administration to follow the commended instruction path for necessary data entry into DWIST. Since Hon'ble Minister, R&DM will make a review of the online data entry by Tahasildars; you are requested to instruct all Tahasildars to enter requisite information into DWIST invariably before 27th Dec, 2017

You are, therefore, requested to kindly go through the above said points and closely monitor the progress in this regard and ensure its success by bringing issues arises if any to the knowledge of the Revenue & DM Department.

Yours faithfully

Principal Secretary to Government

22.12.17

Memo No. 44412 / Dated. 22-12-17

Copy forwarded to all RDCs for information and necessary action.

[Signature] 22/12/17

Joint Secretary to Government

Memo No. 44413 / Dated. 22-12-17

Copy forwarded to Secretary, Board of Revenue, Odisha, Cuttack for information and necessary action.

[Signature] 22/12/17

Joint secretary to Government

Memo No. 44414 / Dated. 22-12-17

Copy forwarded to OSD to Chief Secretary, Government of Odisha for kind information of the Chief Secretary.

[Signature] 22/12/17

Joint secretary to Government

Memo No. 44415 / Dated. 22-12-17

Copy forwarded to P.S. to Hon'ble Minister, Revenue & DM for kind information of the Hon'ble Minister.

[Signature] 22/12/17

Joint secretary to Government